

Dreams Do Become Reality: An Institution's Decision-Support Journey

Gayle Fink, Assistant Vice President for Institutional Effectiveness, Bowie State University

Tim Vlamis, Vice President and Analytics Strategist, Vlamis Software Solutions, Inc.



Office of Planning, Analysis, & Accountability (OPAA)



IR Responsibilities:

- Data Reporting (federal, state, system)
- Enrollment analysis
 - Student retention, progression, graduation, student profiles, fact book
- Grade analysis
 - Midterm analysis, success rates, etc
- Surveys
 - Internal entering student, current student, graduating student satisfaction, course evaluations, ad hoc
 - External –US News, CUPA, AAUP, VSE, etc
- Enrollment Projections

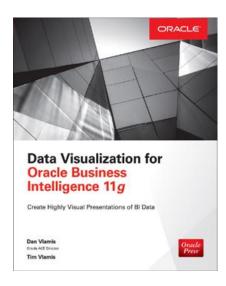
IE Responsibilities:

- Strategic and annual planning
- Accreditation regional / specialized
- SLO and other assessment activities
- Curriculum management
- ROI / resource allocation analyses
- President / Provost / Cabinet projects
- Data warehouse and Post-Graduation outcomes



Vlamis Software Solutions

- Boutique consultancy founded in 1992 in Kansas City, Missouri
- Developed 400+ Oracle BI and analytics systems
- Specializes in Oracle-based:
 - Enterprise Business Intelligence & Analytics
 - Analytic Warehousing
 - Machine Learning and Predictive Analytics
 - Data Visualization
 - ETL and data integration
- Tim Vlamis VP & Analytics Strategist
 - 16 years with Vlamis
 - MBA Northwestern University's Kellogg School of Management
 - BA Economics from Yale University
 - 6 years Adjunct Professor in Benedictine's Full-time and Exec MBA programs



SOFTWARE SOLUTIONS

10+ Year Decision-Support Journey



Leadership Expectations

Accessibility
Relevance Impact

Integrity

Technology

Integrity





Re-establish AIR Ethical Principles

Accurate & Verified

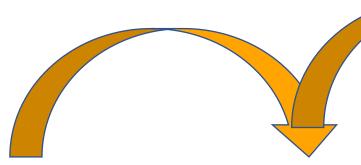




Limited Tools







Data Savvy



Use data to make critical business decisions

Data Driven



Embed data into all business processes. No data -> no decision

Data Aware



Manually compile non-standardized reports from different systems

Goal: Standardized reporting

**

Data Proficient

Standardized reporting on an organization wide reporting platform

Goal: Track org KPIs using BI platform

Goal: Data based decisions for key initiatives Goal: Add scale and take out cost

Game Change

New

- President
- Cabinet Members
- BSU Strategic Plan

3.4 Construct an analytics capacity – Develop a data warehouse that incorporates a reporting tool to provide actionable information to support student retention, progression, and graduation.









Racing to Excellence

FY19-FY24 Strategic Plan

bowiestate.edu/strategicplan







Multi-Year Grant Funding



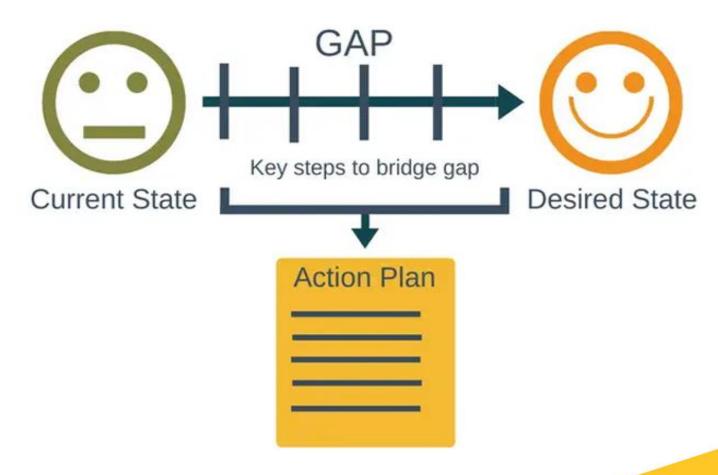
- Title III HBGI Activity Enhancing Institutional Effectiveness, Academic, and Student Success Through Data Analytics
 - ✓ Phase I Identifying data warehouse and analytics tools (2021)
 - ✓ Phase II Build initial data structures to support academic decision making and student success (2022-2023)
 - Phase III Expand "Bulldog Data House" student success data to support and create a data governance process (2023-)



DoIT Partnership



- Identify tools
- Gap analysis
- Engage Vlamis Software Solutions
 - Support DolT staff to activate ADW Architecture
 - Collaborate with OPAA on Star Schemas
 - Develop initial dashboards
 - Training



Scale is Important







Delivering Analytics to Large Orgs is like Feeding Hundreds of People





Copyright © 2021, Vlamis Software Solutions, Inc.



Main Oracle Products for Analytics

Oracle Analytics Cloud

Extremely comprehensive business intelligence/analytics software suite

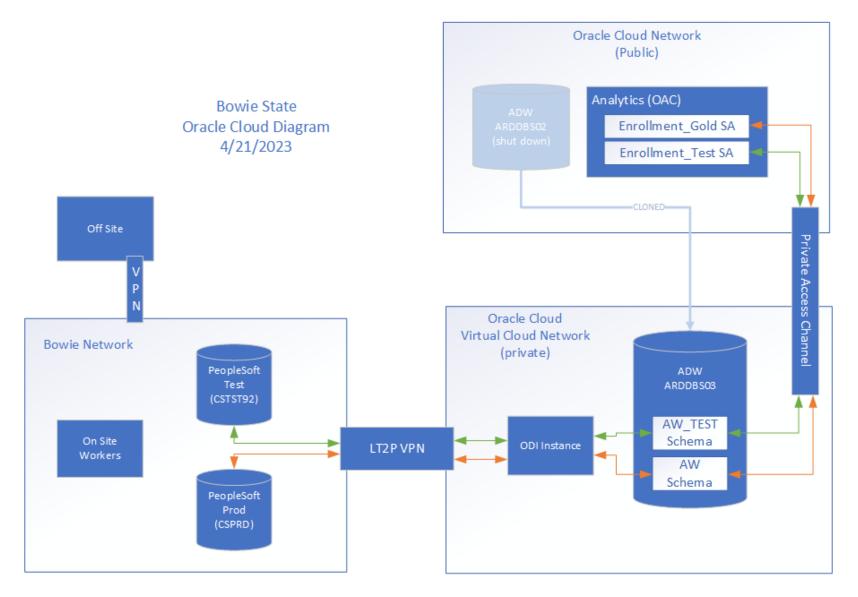
Oracle Autonomous Data Warehouse

 Cloud-based version of Oracle Database specifically designed for enterprise data warehousing and data management tools





Cloud Architecture as of 4/21/2023





"Use Case" - Tracking Reenrollment of Bachelor's Degree Recipients





- Why
 - Previewed Oracle Analytics data integration and visualization process
 - Demonstrated effectiveness of BSU's academic programs
 - Post Graduation Reenrollment
 - Post Graduation Earnings (future)
 - Met specialized accreditation requirements
 - Provided Title III eligibility data

Tracking Reenrollment of Bachelor's Degree Recipients – **Data Sources**





BSU Student Demographic Information

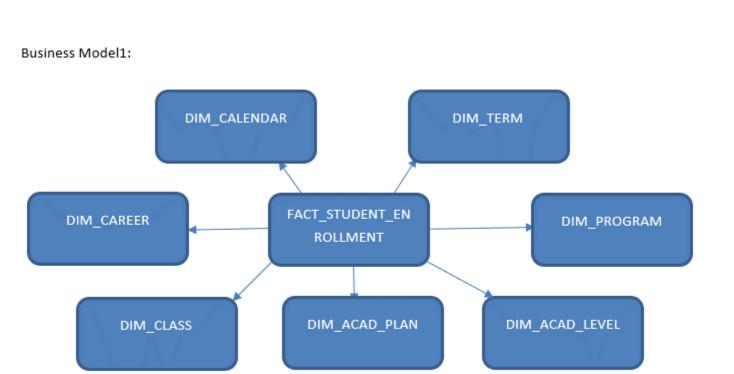
BSU Degree Recipients

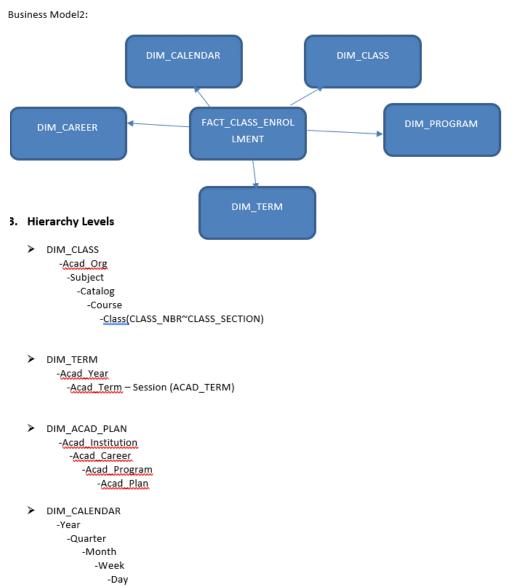
National Student
Clearinghouse
Subsequent
Enrollment Matching

IPEDS Classification of Instructional Programs

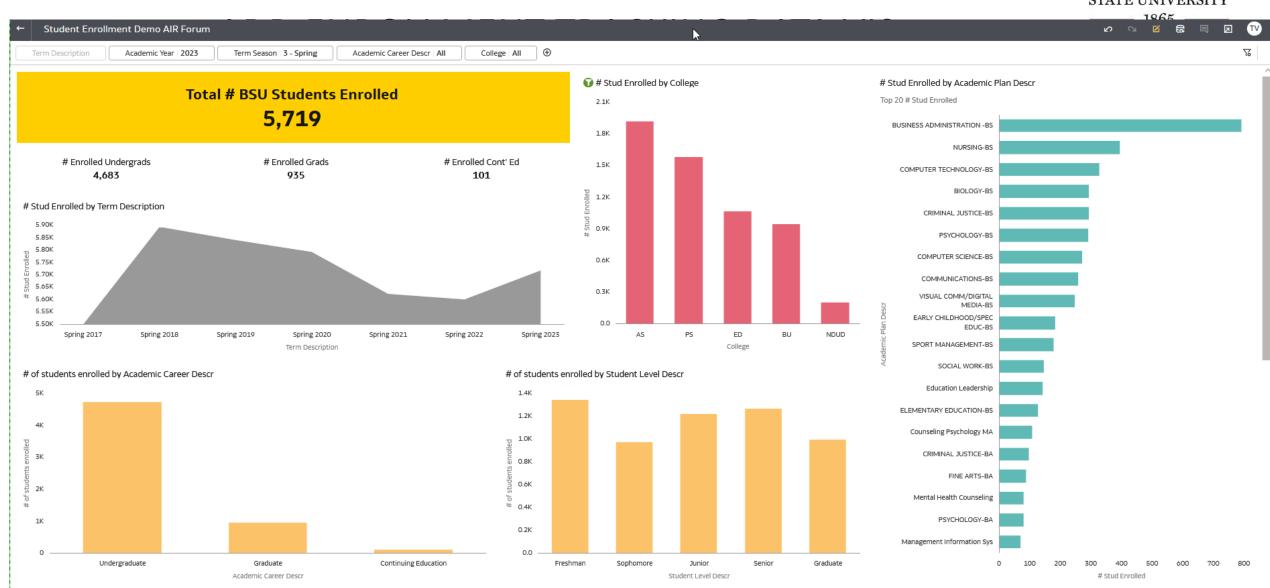


BSU Data Warehouse Star Schemas





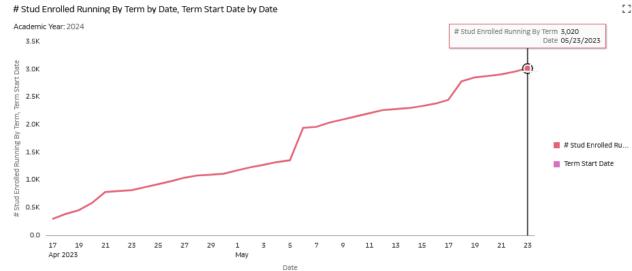






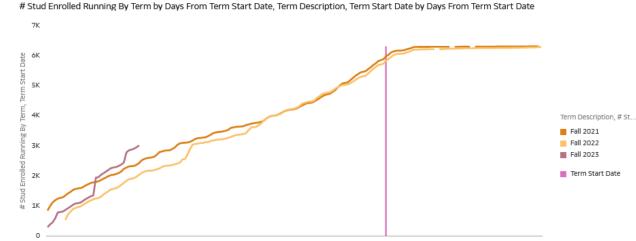
Student Enrollment Demo AIR Forum

Academic Year (3) Remove Selection Term Season | 7 - Fall College



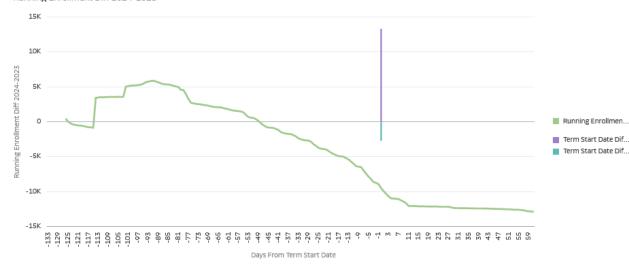
Stud Enrolled Running By Term by Days From Term Start Date, Term Description

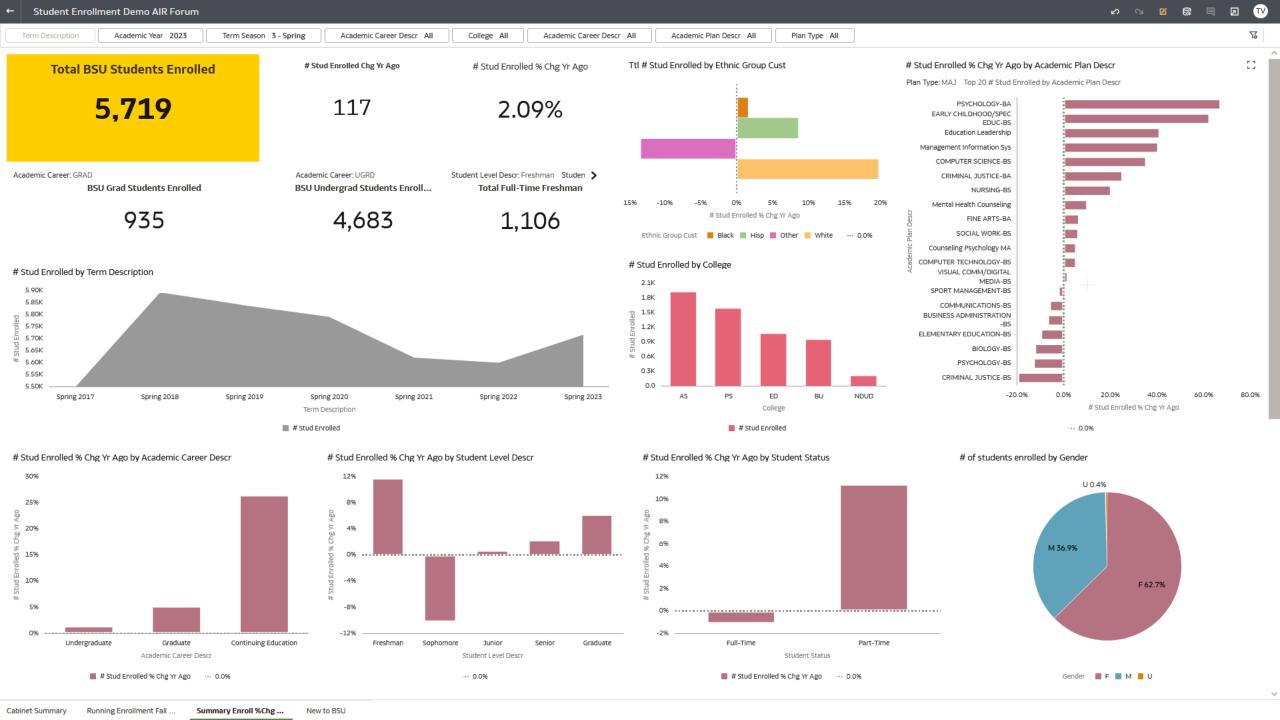
	Fall 2021	Fall 2022	Fall 2023	
Days From Term Start Date	# Stud Enrolled Running By Term	# Stud Enrolled Running By Term	# Stud Enrolled Running By Term	
-133	852		297	^
-132	1,004		389	
-131	1,118		458	
-130	1,192		587	
-129	1,247		785	
-128	1,273		803	
-127	1,292		818	
-126	1,350	540	872	
-125	1,418	715	926	
-124	1,469	816	981	
-123	1,537	900	1,043	
-122	1,572	938	1,084	
-121	1,587	967	1,097	



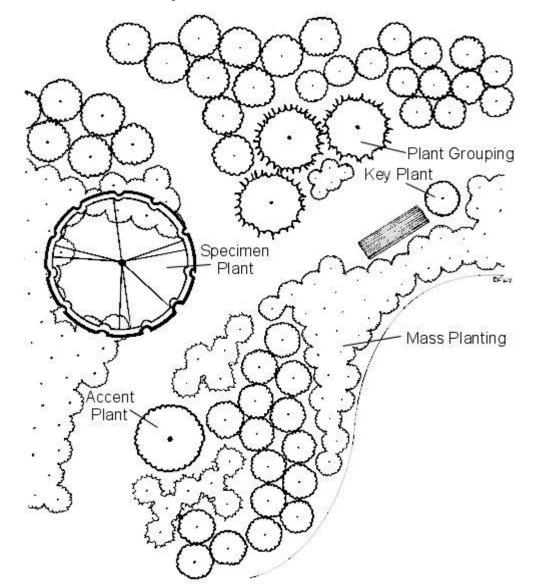
Days From Term Start Date

Running Enrollment Diff 2024-2023





Start with a general plan



- Start with a general plan
- Enhance existing features



- Start with a general plan
- Enhance existing features
- Prepare one bed at a time



- Start with a general plan
- Enhance existing features
- Prepare one bed at a time
- Mulch and weed early on





Gayle Fink - Assistant Vice President for Institutional Effectiveness



gfink@bowiestate.edu

Tim Vlamis – Vlamis Software Solutions

tvlamis@vlamis.com

Presentation Description (REMOVE)

Wednesday, May 31st

Dreams Do Become Reality: An Institution's Decision-Support Journey

Speaker Session Decision Support

(§) 1:45 PM - 2:30 PM

Meeting Room 20

Description

Bowie State University, Maryland's oldest HBCU, has been on a 10-year journey in developing, sharing, and using data in decision-making. This session will highlight the many twists and turns encountered by the Office of Planning, Analysis, and Accountability along the way. An overview of the journey highlighting key events that led to the institution's current decision-support structure will set the stage for the session. The presenters will then share the factors that lead to the realization that a technology partner was necessary to successfully launch a data warehouse as well as a retrospective on human and technical challenges/opportunities along the current phase of the journey. A live demonstration of the front and back end of decision-support data visualizations including post-graduation outcomes will be shared. The session will close with a conversation about best practices for training and supporting campus leadership use of data.

Speakers

- . Gayle Fink (Speaker) Assistant Vice President for Institutional Effectiveness, Bowie State University
- . Tim Vlamis (Speaker) VLAMIS SOFTWARE SOLUTIONS, INC, Vice President & Analytics Strategist

